

Confirmation for Booking ID # 61744881 Check-in February 13, 2015

Tuesday, January 6, 2015 10:54 PM

From: "Agoda Customer Care" <no-reply@agoda.com>**To:** rodlarson100@yahoo.com**1 Files** | 115KB | [Download All](#)

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 confirmation booking number **61744881**

Dear Rodney Larson,

Your booking with Agoda is confirmed and complete.

Please present either an electronic or paper copy of your hotel voucher upon check-in.If you experience problems downloading or opening the voucher, please [click here](#) to install Adobe Reader.**Booking Information**

Lead Guest: Rodney Larson
Hotel Name: Castle Plaza Hotel
Address: 3-25, Meieki 4-chome, Nakamura-ku 450-0002
Area / City / Country: Nagoya Station / Downtown/Nagoya / Japan
Arrival Date: February 13, 2015
Departure Date: February 15, 2015
No. of Nights: 2
No. of Rooms: 1
Max Occupancy: 2
Breakfast: Not Included
Room Type: Standard Double
Special Notes: All special requests are subject to availability upon arrival.
Total Charge to Credit Card USD 287.51

Self Service[+ Change my dates](#)[+ Send special request](#)[+ Get a receipt](#)[+ Cancel my booking](#)[Go to My Account](#)

We hope you have a wonderful trip!



Always forgetting your voucher? Don't worry,
the **Agoda.com** app is here!

- ✓ No need to print a voucher
- ✓ Point-to-point directions to your hotel

[Download for free!](#)**Important Notes**

- Check-in and check-out times: please refer to Useful Information on the hotel's page on agoda.com.
- Airport Transfer? Unless the hotel voucher clearly states an airport transfer is provided, you must contact the hotel to coordinate this service. Please refer to your voucher for the hotel phone number.
- The hotel will not charge you for your room. You will be responsible for any additional services used during your stay (mini-bar, spa, etc.).
- At check-in, you must present the credit card used to make this booking and a valid photo ID with the same name. Failure to do so may result in the hotel requesting additional payment or your reservation not being honored. If you have submitted additional documentation for a third party booking or paid via a different payment method, please disregard the note above.
- Please note the amount charged will be in the currency you selected when you made the booking. Your statement will ALWAYS show "Agoda" somewhere in the subject line.
- Refund? To protect you, any refund will be automatically processed to the credit card used during the transaction.

Reviews: In completing an accommodation booking through Agoda.com, you agree to receive an email inviting you to complete a review of your stay. Completion is optional and will help future travelers make informed decisions.

Cancellation and Change Policy

- Any cancellation received within 3 days prior to arrival date will incur the first night charge. Failure to arrive at your hotel will be treated as a No-Show and will incur the first night charge (Hotel policy).
- Based on the room type, you may get charged a 15 USD processing fee (per booking) for cancellations.
- Any change to your period of stay may result in the cancellation policy taking effect. Charges may apply. These fees are established by the hotel.
- A no-show will be treated as a cancellation and you will be billed accordingly.
- A request to shorten your stay after checkin may incur charges as determined by hotel policy.
- To cancel your booking, please use the "Cancel my booking" request located at the top of this email.

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