Subject:	Refund For Booking ID 23665758
From:	Agoda Customer Care (no-reply@agoda.com)
To:	rodlarson100@yahoo.com;
Date:	Monday, December 24, 2012 10:23 PM

Dear Rodney Larson,

With reference to your booking 23665758 at the Hotel Nikko Kansai Airport from December 31, 2012 to January 1, 2013:

Cancellation Policy: Any cancellation received within 1 day/s prior to arrival will incur the full period charge. Failure to arrive at your hotel will be treated as a No-Show and will incur the first 1 night/s charge (Hotel policy).
Original Charge on November 19, 2012: USD 149.36
Final Charge: USD 15.00
Refund to Credit Card: USD 134.36
Refund to Rewards Account: 0 Points

If applicable, please note that banks generally take up to 10 business days to process and transfer the funds into your account. Some banks can take up to 15-30 days, or until your next billing cycle. Agoda.com has no influence over these timescales.

The refund should be converted to your local currency by your credit card company. How your reservation is processed will determine what shows on your card statement. However, your statement will ALWAYS show "Agoda" somewhere in the subject line. Although you may see London or Singapore on your statement this does not reflect the country/city of your hotel.

We appreciate your business and look forward to serving you again in the near future.

Regards,

Agoda Customer Support
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Go Smarter, Go Agoda
Agoda Company Pte Ltd
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Agoda handles bookings for thousands of travel brands
and websites through our global partners network