Subject:	Confirmation for Booking ID # 23688182
From:	Agoda Customer Care (no-reply@agoda.com)
To:	rodlarson100@yahoo.com;
Date:	Monday, November 19, 2012 10:09 PM

agoda.com

confirmation

booking number
23688182

Dear Rodney Larson,

Your booking with Agoda is confirmed and complete.
Please present either an electronic or paper copy of your hotel voucher upon check-in.
If you experience problems downloading or opening the voucher. Please click here to install Adobe Reader.

Booking Information

Lead Guest:	Rodney Larson
Hotel Name:	Hotel Nikko Kansai Airport
Address:	1 Senshu-kuko kita izumisano
Area / City / Country:	Kansai Airport/Osaka/Japan
Arrival Date:	December 12, 2012
Departure Date:	December 13, 2012
No. of Nights:	1
No. of Rooms:	1
Max Occupancy:	1
Breakfast:	Not Included
Room Type:	Superior Single Non Smoking
Special Notes:	All special requests are subject to availability upon arrival.
Promotion:	Rate includes early bird discount of 5%
Total / Room Charge:	USD 157.89
Redeemed Rewards Points:	USD 0 (Redeemed Points: 0)
Total Due / Charge to Credit Card:	USD 157.89 (Accrued Points: 3158)

Self Service

Change my dates

Send special request

Get a receipt

Cancel my booking

Login to Rewards

*Rewards Points accrued for this booking will be available 30 days after your departure date.

We hope you have a wonderful trip!

Important Notes

Cancellation and Change Policy

- **Check-in and check-out times:** please refer to Useful Information on the hotel's page on agoda.com.
- **Airport Transfer?** Unless the hotel voucher clearly states an airport transfer is provided, you must contact the hotel to coordinate this service. Please refer to your voucher for the hotel phone number.
- The hotel will not charge you for your room. You will be responsible for any additional services used during your stay (mini-bar, spa, etc.).
- If you paid by credit card, please bring the card used for this transaction along with valid photo ID. This must be presented during checkin. Failure to do so may result in the reservation not being honored.
- Please note the amount charged will be in the currency you selected when you made the booking. Your statement will **ALWAYS** show "Agoda" somewhere in the subject line.
- **Refund?** To protect you, any refund will be automatically processed to the credit card used during the transaction.

- Any cancellation received within 1 day/s prior to arrival will incur the full period charge. Failure to arrive at your hotel will be treated as a No-Show and will incur the first 1 night/s charge (Hotel policy).
- Based on the room type, you may get charged a 15 USD processing fee (per booking) for cancellations.
- Any change to your period of stay may result in the cancellation policy taking effect. Charges may apply. These fees are established by the hotel.
- A no-show will be treated as a cancellation and you will be billed accordingly.
- A request to shorten your stay after checkin may incur charges as determined by hotel policy.
- To cancel your booking, please use the "Cancel my booking" request located at the top of this email.

Agoda Company Limited:
- Customer Service: +44 (0)20 3027 7900
- Frequently Asked Questions

Agoda Customer Support

Satisfaction Survey